

BARNESLEY METROPOLITAN BOROUGH COUNCIL

DEARNE AREA COUNCIL 13th July 2016

Report of the Dearne Area Council Manager

Dearne Area Council Performance of Commissioned Services

1.0 Purpose of Report

- 1.1 This report provides members with an update on the delivery of the Dearne Area Councils commissions and services paid for through the Dearne Development Fund.

2.0 Recommendations

- 2.1 That Dearne members note the progress of the two Dearne Area Council commissions and service level agreement with BMBC as set out in appendix one.
- 2.2 That Dearne members note the progress of the Dearne Development Fund applicants as set out in part c of appendix one

3.0 Performance Management Report (attached at Appendix 1)

- 3.1 **Part A** of the Dearne Council Performance report provides Dearne Area Council members with an overview of how all the Dearne Area Council commissions, Service Level Agreement (SLA) and services funded through the Dearne development fund are assisting in meeting future council priorities. Part A also details how the Dearne Area Council commissions are performing against the set indicators.

Contracted service providers:

- Kingdom Security – Environmental Enforcement
- Twiggs- Clean and Tidy

Service Level agreement:

- BMBC-Safer Communities Service –Providing a Private Sector Housing Management and Enforcement service

Dearne Development Fund

- Dearne allotment
- Goldthorpe Development Group
- DIAL- drop in advice
- Salvation Army
- Dearne Electronic Community Village- Workability
- Dearne Valley Bulldogs

- Dearne hOurbank
- Therapies for anxiety and depression
- CAB

3.2 **Part B** provides Dearne Area Council members with a summary performance management report for each of the contracted services and SLA. The report provides RAG ratings plus updated information from commissioned services following submission of their quarterly reports and subsequent quarterly contract monitoring/management meetings. In addition to the information provided in the summary reports, more detailed information is available on request, including case studies with photographs for each contracted service, and some performance data on a ward basis.

3.3 **Part C** provides the Dearne Area Council with a progress update of the services/groups awarded finances through the Dearne Development Fund.

3.4 **Performance Report –Issues**

The 2 Dearne Area Council contracts and the Service Level Agreement with BMBC's Safer Communities Service continue to perform satisfactorily with no significant issues identified.

The 10 Dearne Development Fund Projects have also got off to a very positive start. One of the original projects "Silver Surfers" has now ended. RAG ratings have not been provided for these services and not all of the services will have provided monitoring information at this point. Some providers submit their information quarterly and the report returns are not in sync with the deadline for area council papers.

4.0 **Appendices**

Appendix One: Performance report

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Date:

25th July 2016